

# ROSHINI PAGADALA

Aspiring Product Owner | Senior Automation Test Engineer

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📍 Chennai

## Summary

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Product-focused Senior Automation Test Engineer with **5+ years of experience in software product delivery at Foodhub**, working across **B2B and B2C platforms, payment flows, API integrations, and customer journeys**. Experienced in Agile product environments with exposure to requirement analysis, user flows, feature validation, stakeholder collaboration, and release activities. Beyond my professional role, actively involved in **product research, identifying real-world problems, defining product requirements, and exploring solution approaches**. Passionate about transitioning into a **Product Owner/Product Manager role**, leveraging technical expertise, product thinking, and customer-focused problem solving.

## Work Experience

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### Foodhub Software Solutions

01/2021 – Present

#### Product Collaboration Experience

- Collaborated with Product Managers, Developers, Business Analysts, and stakeholders in an Agile environment to deliver customer-focused product solutions.
- Involved in product lifecycle activities including requirement analysis, user story discussions, backlog refinement, sprint planning, and release validation.
- Analysed business requirements, user journeys, workflows, and acceptance criteria to ensure successful feature delivery.
- Provided product insights based on customer scenarios, production feedback, and impact analysis to improve user experience.
- Partnered with cross-functional teams to identify gaps, clarify requirements, and align product goals with technical implementation.
- Communicated effectively with stakeholders to understand business needs, prioritize requirements, and support product decisions.
- Translated business requirements into clear discussions with technical teams, ensuring smooth execution from concept to delivery.
- Worked on end-to-end customer journeys across Foodhub platforms including ordering, delivery, and operational workflows.
- Supported continuous product improvements through defect analysis, root cause identification, and usability recommendations.
- Contributed to release readiness by ensuring features meet business expectations, acceptance criteria, and quality standards.
- Leveraged automation and API testing expertise to improve product reliability, delivery efficiency, and release confidence.

### Product Associate Intern

03/2020 – 08/2020

Oriana Informatics

#### Project: Planning Aided Information Gadget

- Supported product planning activities including requirement understanding, feature discussions, and documentation.
- Worked with the team to define application workflows and user scenarios.
- Assisted in analysing user needs and converting them into functional requirements.
- Collaborated with developers during feature implementation and validation.
- Participated in testing and feedback cycles to improve product quality.

Project Description:

Planning Aided Information Gadget is a project management and planning application designed around task tracking, workflow management, and team collaboration concepts, similar to tools like Jira.

## Skills

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Product Lifecycle Management	████████████████████	Requirement Analysis	████████████████████
User Stories & Acceptance Criteria	████████████████████	Backlog Refinement	████████████████████
Feature Prioritization	████████████████████	User Journey Analysis	████████████████████
Product Documentation	████████████████████	Release Management	████████████████████
Customer Experience Improvement	████████████████████	Market Analysis	████████████████████
Competitor Analysis	████████████████████	User Feedback Analysis	████████████████████
Product Research	████████████████████	Agile/Scrum Methodology	
Sprint Planning		Sprint Retrospectives	
Cross-functional Collaboration		SDLC	
Defect Prioritization		Risk & Issue Management	
Test Automation Frameworks & Github		API Testing	
Web & Mobile Application Testing		Regression Testing	
Integration Testing		SQL Basics	
Jira & Confluence		Postman	
Reactotron		CI/CD Basics	
Business Requirement Validation		End-to-End Product Testing	
Production Issue Analysis		Root Cause Analysis	
User Scenario Analysis		Feature Validation	
Quality Improvement			

## Education

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**Bachelor of Technology (B.Tech) – Computer Science & Engineering**  
Sreenivasa Institute of Technology and Management Studies

2016 – 2020

## Certifications

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- Certified Scrum Product Owner (CSPO)
- Certified AI Product Owner
- Certified Quality Analyst
- Professional Scrum Product Owner (PSPO)

## RECOGNITIONS

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### Big Impact Award

01/12/2021

### Best Performer Awards

2021, 2023, 2024

### Innovation Hackathon

2023, 2024, 2025

## KEY PRODUCT INITIATIVES

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### Kitchen Display Screen (B2C Restaurant Platform)

- Contributed to the development of a real-time order management system to improve restaurant operations.
- Collaborated with stakeholders to define feature scope and prioritize enhancements.
- Incorporated feedback from 100+ user interactions, driving iterative UX improvements.
- Validated performance and reliability during peak-hour traffic.

### Dispatch Screen (Delivery Management Platform)

- Supported development of a centralized delivery tracking and dispatch system.
- Worked with stakeholders to align product goals with AI-based route optimization.
- Validated real-time tracking flows and business logic across multiple scenarios.

### Drive2Success / My BusinessHub

- Supported end-to-end delivery of route optimization and scheduling solutions.
- Defined user stories and supported backlog management aligned to customer needs.